

IVEKOVIĆ TZM

QUALITY AND ENVIRONMENTAL POLICY

Quality policy of " IVEKOVIĆ TZM " is the basis of business management aimed at meeting the requirements and needs of clients, which ensures a high level of quality of its services.

Responding to the requirements of all clients in order to improve the quality of their services.

Respecting the legal regulations and standards, as well as the standards of the profession, our goal is to respond professionally, timely and efficiently and transparently to all requirements and needs of users in accordance with the prescribed delivery time of the processed metals, and to take care and environmental awareness.

The organizational goals of " IVEKOVIĆ TZM " are:

- Identify and respond to customer / client requests, needs and expectations,
- Carry out business processes in accordance with legal regulations, professional standards,
- Supervise the implementation of business processes to maintain the prescribed level and eliminate patterns of possible reductions in service quality,
- To constantly improve the quality of services of " IVEKOVIĆ TZM ", in accordance with modern technological, professional and social development,
- Develop advanced metalworking services based on modern technologies.
- Responsible environmental behavior to preserve a clean environment for future generations,
- Implementation of processes and control technologies to minimize pollution,
- Complying with applicable law and contract requirements, and setting stringent internal standards and requirements when necessary,
- Continuous improvement of the environmental management system and prevention of environmental pollution,

In order to accomplish all the tasks set by " IVEKOVIĆ TZM ", great attention is paid to the position of employees who are the bearers of successful business.

In this sense, the goal of IVEKOVIĆ TZM is to provide all employees with optimal working conditions and the opportunity to improve and advance based on business needs, professional skills, competences and knowledge.